

**SMS/800 NUMBER ADMINISTRATION COMMITTEE (SNAC)**  
**Issue 1720 - Final Checkpoints, Go-No-Go for Code Release 866/855**  
**March 8, 2000**  
**11:00 A.M. CST**  
**Host: ATIS**

**List of Participants**

<b>COMPANY</b>	<b>NAME</b>
1. Bell Atlantic	Don McManus
2.	Glen Hitchens
3. SBC	Greg Buhs
4.	Leslie Bruneaix
5.	Troy Wilson
6. First Communications	Karen Lions
7. 800 Response	Sandra Murray
8. AmeriVision Communication, Inc.	Sean Riddle
9. AT&T	Jonnie Bond
10. ATIS	Heike Martin
11. ATIS	Toni Gilbert
12. ATIS	Veronika Rimkus
13. ATX Telecom	Tara Rossi
14. Bell Canada	Matt Peacock
15. Broadview Networks	Tracy Blair
16. Community Telephone	Martin Nadwodney
17. Focal Communications	Gregory Ernst
18. Frontier/Global Crossing	Cheryl Davis
19. GTE	Howard Grove
20. I Link	Jennie Ahrenburg
21. I Link	Melissa Edwards
22. ICB	Judy Oppenheimer
23. MCI WorldCom	Joan Saucedo
24. MCI WorldCom	Joe Rubio
25. MCI WorldCom	Jon Durst
26. MCI WorldCom	Lamar Cole
27. MCI WorldCom	Roy Lopez
28. MCI WorldCom	Sonja Coburn
29. Qwest	Naumi White
30. SBC	Lauren Mason
31. SBC Communications	James Walden
32. Sprint	Judy Cook
33. Telcordia Technologies	Anil Patel
34. Telcordia Technologies	Ben Schneider

March 8, 2000  
SNAC Conference call

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35. Telcordia Technologies	Leslie Elliott
36. Telcordia Technologies	Ling-Ling Chu
37. Telcordia Technologies	Vansantha Ananthakrishnan
38. Unidial	Vicky Hatfield
39. US WEST	Leslee Strohm

## **APPENDIX 3**

# **SMS/800 NUMBER ADMINISTRATION COMMITTEE (SNAC)**

## **Number Search/Reservation Concept #2A**

**May 8, 2000**

**12:00 Noon EDT**

**Host: MCI WorldCom**

### **I. WELCOME/CALL TO ORDER**

Joan Saucedo, SNAC Co-Leader, welcomed the participants and called the meeting to order. The participants introduced themselves. A list of participants is attached to the meeting record. (***Attachment 1***)

### **II. AGENDA**

- Telcordia presentation on Number Search/Reservation Concept #2A (***Attachment 2***)

### **III. DISCUSSION**

#### **Points Noted:**

1. Anil Patel, DSMI, noted that the SMT sent out a news flash on May 4, 2000 on planned changes of the Number Search and Reservation process.
2. Ted Fernandez, SMT, stated that the SMT discussed Concept #2A, as requested by the SNAC, and decided to go forward with this concept. Ted added the SMT suggest to implement Concept #2A with 3 functional changes and delay the 4<sup>th</sup> change. It was noted that functional change 4 (Move random searches to a separate message region) was complex and would therefore prolong the time of implementation. The 3 functional changes are as follows:
  - Allow 3270 to do a Search/Reserve in one request for 1 to 10 specific or random numbers.
  - Move query and change for 3270/GUI to a different transaction, which uses a separate region for processing.
  - Unlock 3270/GUI terminal once reservation is in progress and numbers are protected.
3. The SMT noted that making the 3 functional changes would provide the industry with enough time to test Concept #2A.
4. It was noted that the release 12.0 overview will be postponed from the scheduled date of November, 2000 to February 2001 due to the implementation of Concept #2A.

### **Points Noted:**

5. In response to a question regarding the features scheduled for the 12.0 release, Ling-Ling Chu, Telcordia, noted that the following features are scheduled in the 12.0 release:
  - Add Company name associated with RespOrg to Trouble Referral Query (OBF Issue #1813)
  - Add Origination Information to UNS-CRA (OBF Issue #1815)
  - Allow AOS Label Creation via GUI
  - Output Load Management

(**Secretary's Note:** Subsequently to the conference call Ling-Ling Chu noted that the GA date of Release 12.1 will be moved to July 2001).

6. A question was asked regarding the dates for the 866/855 code openings.

Ben Schneider, SMT, responded that if the SNAC reached agreement today on Concept #2A with 3 functional changes the system would be available for industry testing on August 21 and the 866/855 ERCs could be opened on September 1, 2000.

7. A participant asked if the code opening in early October was feasible with all 4 functional changes implemented.

In response it was noted that code opening is scheduled for September 1, 2000 with 3 functional changes or October 1, 2000 with all 4 functional changes. It was added that the 4<sup>th</sup> functionality change involved removing the wild card search capability to a separate processing region. It was further noted that the 4<sup>th</sup> functionality change would impact the users of all three interfaces (MGI, GUI and Online).

8. A question was asked whether contractors have been hired to expedite the development and implementation of the Concept #2A as mentioned during the previous conference call on May 1, 2000.
9. Ben Schneider, SMT, responded that the SMT had hired subcontractors. Ben pointed out that the original time frame for implementation was 6-8 months and has now been cut back dramatically.

10. It was noted that the exhaust date of the number pool is October 19, 2000 according to the last Number Administration Report of May 1, 2000.

11. A participant asked if it was wise to schedule the code opening date so close to the exhaust date.

In response it was suggested to produce a contingency plan that if the pool should reach exhaust earlier than the scheduled code opening date the code opening should take place with the system as it is at that time.

### **Points Noted:**

12. A participant asked if the 866/855 ERCs were scheduled to open on the same day.

In response it was noted that the code openings would be scheduled a week apart.

13. Joan Saucedo noted that the SNAC had the following options to agree upon:

- Implementing Concept #2A with 3 functionality changes (see Points Noted #2) and code opening dates of September 2 and September 9, 2000.
- Implementing Concept #2A with all 4 functionality changes and code opening date of October 1, 2000.

14. A participant asked if volume testing would take place in Dallas and in response it was noted that the system was available for volume testing August 21, 2000.

15. It was suggested to have a bi-weekly Number Administration Review to keep track of the available numbers in the pool.

16. A question was directed at DSMI, asking how long it would take DSMI to switch from the concept #2A to the current concept should the exhaust of the number pool reached sooner than anticipated.

In response Ted Fernandez noted that the SMT was ready to open the codes at any time. Ted noted the process of switching back to the current concept would only take hours or one day maximum. All the SMT would need to do is send a master list to the SCPs.

17. Ben Schneider, SMT, noted that the software in the system was ready to go and it just needed to be confirmed with the Data Center to see if they were ready. Ted Fernandez added that from the SMT's perspective the SMS/800 system was ready to go.

18. It was suggested to allocate the numbers instead of a quick roll. If the pool exhaust came close to the code opening date another conference call should be scheduled for Go-No-Go.

19. Judy Cook noted that Sprint could not agree to allocation.

20. A participant suggested that if the SMT could not deliver Concept #2A with 3 functional changes in time to go ahead and open the codes utilizing the current system.

21. It was asked what the expectations would be to notify the other carriers and if a special message should be sent out.

22. In response it was noted that a letter was sent by the SNAC through USTA to notify the carriers for the previous code openings.

**Points Noted:**

23. It was noted that sending a notification to the carriers regarding an earlier code opening would take about one week by the time the carrier receives the notification, which in terms would allow the carrier only one week to prepare for earlier code opening.
24. Ellen Oteo noted that she would confirm with Don Bender of USTA to get his input on giving the carriers a two week notice.
25. It was suggested to reach consensus on the implementation of Concept #2A with 3 functional changes.

**Agreement Reached:**

1. The participants agreed to Concept #2A with 3 functionality changes and a 4-month turnaround for implementation. The SNAC further agreed that the Concept #2A would allow for code opening and testing on the following dates:
  - August 21, 2000 - Industry testing
  - September 2, 2000 - Code opening for ERC 866
  - September 9, 2000 - Code opening for ERC 855

**Action Items:**

1. Ellen Oteo will speak to Don Bender regarding the 2-week time frame to give notice to the carriers of an earlier code opening date.

**Agreement Reached:**

2. The SNAC agreed to schedule a conference call for Friday, May 12, 2000 12:00 Noon EDT to discuss a contingency plan for the code opening of 866/855 ERCs.

**Action Items:**

2. Jonnie Bond will provide the bridge and pin for the May 12 conference call.
3. Heike Martin will post the information of the conference call to the OBF calendar web site and inform the SNAC via Exploder.

**Points Noted:**

26. A participant suggested that if the exhaust of the number pool happens earlier than expected to then proceed with the code opening of ERC 866 and open code 855 at a later date.

27. Ted Fernandez stated that with the implementation of Concept #2A first-come, first-served is not guaranteed for multiple number requests after the first number requested.

#### **IV. ADJOURN**

Joan thanked the attendees for their participation. The meeting was adjourned at 1:00 PM EDT.

Submitted by

Heike Martin  
ATIS  
SNAC Committee Administrator

**Participants List:****(Attachment 1)**

<b>Company</b>	<b>Name</b>	<b>Company</b>	<b>Name</b>
800 Response	Sandy Murray	Sprint	Judy Cook
AT&T	Gary Ray	Telcordia	Bill McClue
AT&T	Jonnie Bond	Telcordia	Ling-Ling Chu
AT&T	Joyce Smith	US West	Leslee Strohm
AT&T	Maria Owdij	USWest	Sue Thompson
AT&T	Marlene Moczelewski		
ATIS	Heike Martin		
ATIS	Megan Campbell		
ATIS	Toni Gilbert		
Bell Canada	Matt Peacock		
Bell South	Jerry Latham		
CIS Sprint	Ken Bright		
DSMI	Anil Patel		
DSMI	Michael Wade		
Global Crossing	Alicia Rosselli		
Global Crossing	Cheryl Davis		
GTE	Pat Parker		
GTE LD	Todd Sheldon		
ICB	Judy Oppenheimer		
MCI WorldCom	Eric Chuss		
MCI WorldCom	Joan Saucedo		
MCI WorldCom	Joe Rubio		
MCI WorldCom	Jon Durst		
MCI WorldCom	Mary Darner		
MCI WorldCom	Riel DuToit		
SBC	Carolyn Staley		
SBC	Mary Ann Koch		
SMT Representative	Ben Schneider		
SMT Representative	Ellen Oteo		
SMT Representative	Ted Fernandez		
Sprint	Ann Griffith		
Sprint	Gary Harper		

## **APPENDIX 4**

# **SMS/800 NUMBER ADMINISTRATION COMMITTEE (SNAC)**

**OBF #70**

**May 22-26, 2000**

**Host: USWEST**

## **I. WELCOME/CALL TO ORDER**

Matt Peacock, Bell Canada, and Joan Saucedo, WorldCom, (SNAC Co-Leaders) welcomed participants to OBF #70. The participants introduced themselves and a list is attached. (*Attachment 1*)

## **II. REVIEW OF LEADERS/ADMINISTRATORS MEETING**

Joan Saucedo reviewed the highlights of the meeting with the participants. (*Attachment 2*)

## **III. REVIEW AND APPROVAL OF OBF 70 AGENDA**

### **Agreement Reached:**

1. It was agreed to follow the OBF/SNAC #70 agenda (*Attachment 3*) with the addition of IV. Consensus Process.

## **IV. CONSENSUS PROCESS - Presentation by Megan Campbell, ATIS General Counsel (*Attachment 4*)**

### **Points Noted:**

1. Megan encouraged the Committee to refrain from scheduling conference calls with less than one week's notice. Megan noted that adequate time for review and approval of notes had to be provided.
2. A participant noted that the SNAC had to be very clear on the purpose of the calls. It was further noted that sometimes flexibility to schedule calls for a particular date and time was not available.
3. It was noted that the SNAC had to be specific on the issues to be discussed during conference calls. It was suggested to send out a notice via exploder to inform the committee of the purpose of an upcoming conference call.
4. It was suggested to add language to the guidelines for conference calls and their adequate scheduling.

**Secretary's Note:** The Technical Subteam Readout is included in the discussions of the prioritization process.

## **XI. NEW ISSUE ACCEPTANCE**

- Toll Free Record Application Performance Guidelines (USWest)

### **Point Noted:**

78. It was noted that the Issue "Toll Free Record Application Performance Guidelines" was accepted by the NIIF. The Issue received Issue #173.

- Interactive Trouble Reporting Process and System (AT&T)

### **Points Noted:**

79. Jonnie Bond, AT&T, introduced the new issue and explained the intent and proposed resolution.
80. It was noted that there were difficulties regarding an SMS/800 system problem. The Help Desk was not aware of the problem and due to the severity of the slowdown the whole system almost had to be shut down. It was further noted that had the Help Desk been aware of the problem a CSB would have gone out.
81. It was noted for the RespOrg to notify the SMS/800 Data Center if extra activities in the system were to be performed.
82. It was suggested that if the system is loaded the SMS/800 Data Center should be notified.
83. A participant noted that she would like to see the MGI user have their problem fixed and notify the other MGI users.
84. The SMT noted that a few weeks ago a customer was sending a large amount of complex records to the system, slowing it down.
85. To a question regarding MGI users being informed which RespOrg is slowing down the system it was noted that the industry should not know who is causing the problem but the industry should be informed what happened and when the problem is expected to be resolved.
86. In response to a question if a slowdown would just affect MGI users it was noted that a slow down of the system could impact all users.

### **Agreement Reached:**

13. The SNAC reached consensus to accepting the new issue of "Interactive Trouble Reporting Process and System" provided by AT&T. The issue was assigned Issue #2146.

## **XII. DISCUSSION OF ISSUES IN INITIAL CLOSURE**

### **Issue 1720 (formerly 1603): 866 Implementation**

#### ***Action Item #7 of the April 25 conference call:***

***Jonnie Bond, AT&T will compose a letter draft to the FCC regarding code opening dates for discussion at the OBF #70.***

This action item has been closed.

#### ***Action Item #5 of the May 1 conference call:***

***Jonnie Bond will hold off on the FCC letter draft regarding a potential code opening date for ERCs 866/855 for September 2, 2000 which resulted in Action Item #7 of the April 25 full SNAC conference call.***

This action item has been closed.

#### ***Action Item #1 of the May 8 conference call:***

***Ellen Oteo will speak to Don Bender regarding the 2-week time frame to give notice to the carriers of an earlier code opening date.***

### **Point Noted:**

87. It was noted that this issue will be discussed at the June NSAC meeting, however, Megan Campbell talked to Don Bender, USTA and Don stated that given all companies were ready to proceed with the code openings on 4/1/00 and 4/8/00, 2 weeks notification of a code opening should be sufficient.

### **Action Item:**

11. Megan Campbell will research the industry groups that were notified of the code opening for 877.

#### ***Action Item #1 of the May 12 conference call:***

***Anil Patel will contact Telcordia to find out what the status of incorporating Concept #2A in the 12.0 Release was.***

### **Point Noted:**

88. Anil Patel presented a slide on the proposed GA dates for the 12.0 and the 12.1 releases. It was noted that the current date for the 12.0 release is 2/24/01 and for the 12.1 release July 2001.

**Points Noted:**

89. It was noted that the current plan for the 12.0 release is 2/24/01 as in the proposed plan the GA date for 12.0 release is July 2001.
90. It was noted that feedback from USTA had to be provided first before discussions regarding the code opening of 855 could continue.
91. It was noted that consensus had been reached for a code opening of 866 on July 29, 2000. The SMT is now looking for directions.
92. It was noted that the implementation of Concept #2A with 3 functional changes is ready for testing on August 21, 2000.
93. Jonnie Bond noted that AT& T supports the original code opening dates as proposed for September 2 and September 9, 2000.
94. It was noted that Concept #2A with 3 functional changes would be implemented by September 2, 2000 with a testing date starting on August 21, 2000.
95. In response to a question if the original date of November 2000 for the 12.0 release could be met it was noted that time had been lost because of the prioritization of implementing Concept #2A. It was further noted that if the SMT worked on the 12.0 release it would delay the implementation of Concept #2A.
96. The SMT asked if MGI changes were included in Concept #2A. In response it was noted no.
97. The following options for implementations were noted:

	Option	Implementation Date	Impacts to 855 implementation
1	<ul style="list-style-type: none"><li>• Concept 2A with 4 changes</li><li>• 12.0</li></ul>	≤ January 13, 2001	855 code opening on January 13, 2001
2	<ul style="list-style-type: none"><li>• Concept #2A with 3 functional changes</li><li>• 12.0 with 4<sup>th</sup> change</li></ul>	September 2, 2000 January 13, 2001	855 code opening on > January 13, 2001+ 2weeks
3	<ul style="list-style-type: none"><li>• Concept #2A with 4 changes</li><li>• 12.0</li></ul>	November 4, 2000 January 13, 2001	> November 4, 2000
4	<ul style="list-style-type: none"><li>• Option 2 with 4<sup>th</sup> change not included</li></ul>	≤ January 13, 2001	> January 13, 2001
5	<ul style="list-style-type: none"><li>• Concept #2A with 3 functional changes</li><li>• 12.0 with 4<sup>th</sup> change</li></ul>	September 2, 2000 January 13, 2001	> January 13, 2001

### **Agreements Reached:**

14. The SNAC reached consensus not to implement the 855 code until at a minimum, Concept #2A with 3 options has been implemented.  
  
AT&T objected to the implementation of code 866 on July 29, 2000 because the first-come, first-served reservation fix would not be available to SMS/800 users. Since the Industry has determined to move forward with 866 without the prescribed fix in place, then AT&T objects to holding 855 for the fix at a later date because of the negative impact to customer expectations. AT&T believes that the proposal presented on the May 12 conference call and associated contingency plan would meet the need if exhaust should ever occur. Further, the contingency fall back date as described (August 21, 2000) was only 2 weeks away from the agreed upon 866 implementation date (July 29, 2000).  
  
WorldCom objected and stated they want to see all 4 options implemented prior to the 855 code opening.
15. The Committee reached consensus not to implement the 855 code until Concept #2A with 4 options has been implemented. Consensus has been reached.  
  
AT&T objected to the implementation of code 866 on July 29, 2000 because the first-come, first-served reservation fix would not be available to SMS/800 users. Since the Industry has determined to move forward with 866 without the prescribed fix in place, then AT&T objects to holding 855 for the fix at a later date because of the negative impact to customer expectations. AT&T believes that the proposal presented on the May 12 conference call and associated contingency plan would meet the need if exhaust should ever occur. Further, the contingency fall back date as described (August 21, 2000) was only 2 weeks away from the agreed upon 866 implementation date (July 29, 2000).

### **Points Noted:**

98. It was noted that the SCP owner/operators will meet at an early July meeting.  
Also a subsequent conference call will be scheduled.
99. Telcodia noted for Option 2 to allow more time for the code opening (+ 2 weeks).
100. A participant asked if the SNAC is willing to wait for the fix prior to opening 855 if the SNAC does not want to go with option 3 instead of option 1. It was further noted that if the code opening of 855 was delayed until the fix of first-come, first-served and such fix was implemented in the 12.0 release it would allow more time for "clean-up" after the 866 code opening.
101. WorldCom stated they wanted 855 implemented as soon as possible but also wanted Concept #2A with all 4 changes implemented.
102. WorldCom noted they would like to go with option 3 and put it in production in November of 2000 and open the codes 2 weeks later.

### **Points Noted:**

103. AT&T noted that a customer notification had been done for a September 2 and September 9, 2000 code opening. AT&T was looking for the first-come, first-served fix but now the dates have changed again to July 29, 2000. AT&T noted that previously new code openings had always been done a week apart, but AT&T supports waiting with the code opening for 855 to give time for "clean-up" after the opening of 866.
104. Sprint noted that the code opening has only been changed once and further stated it did not support AT&T's reasoning.
105. AT&T Canada stated that option 3 does not preclude the scenario AT&T would like to see.

### **Agreement Reached:**

16. The SNAC came to consensus that Concept #2A with 4 functional changes will be implemented on November 4, 2000 and release 12.0 will be implemented on January 13, 2001. Consensus has been reached.

AT&T objected to the implementation of code 866 on July 29, 2000 because the first-come, first-served reservation fix would not be available to SMS/800 users. Since the Industry has determined to move forward with 866 without the prescribed fix in place, then AT&T objects to holding 855 for the fix at a later date because of the negative impact to customer expectations. AT&T believes that the proposal presented on the May 12 conference call and associated contingency plan would meet the need if exhaust should ever occur. Further, the contingency fall back date as described (August 21, 2000) was only 2 weeks away from the agreed upon 866 implementation date (July 29, 2000).

### **Features of 12.0 Release (Attachment 10)**

### **Point Noted:**

106. It was asked if the 12.0 release included the 4<sup>th</sup> option. (see change for Concept #2A where the GA date is November 4, 2000 with 3 changes and the 4<sup>th</sup> option. Release 12.0 GA is January 13, 2001 (current plan).

### **Agreement Reached:**

17. The SNAC reached consensus to ask the SMT to incorporate the >32k records on SCP tape load in the 12.0 release to be implemented on January 13, 2001. Consensus has been reached.
18. The SNAC reached consensus on the code opening date for 855 on November 18, 2000.

AT&T objected to the implementation of code 866 on July 29, 2000 because the first-come, first-served reservation fix would not be available to SMS/800 users. Since the Industry has determined to move forward with 866 without the prescribed fix in place, then AT&T objects to holding 855 for the fix at a later date because of the negative impact to customer expectations. AT&T believes that the proposal presented on the May 12 conference call and associated contingency plan would meet the need if exhaust should ever occur. Further, the contingency fall back date as described (August 21, 2000) was only 2 weeks away from the agreed upon 866 implementation date (July 29, 2000).

Additionally, AT&T believes that it is irresponsible to implement the 855 code on November 18, 2000 when the Release 12.0 is scheduled for implementation January 2001. This release contains features, which would improve system performance.

**Points Noted:**

107. A participant noted that all other system improvements should be put in place before the code opening.
108. It was noted that the >32k fix is only applicable when needed. The Output Load Management also will not be beneficial during the actual code opening. It was further noted that the weekly consumption will not increase and the large volume of records does not reflect RespOrg changes.
109. It was noted that 60 days are given for the spike.
110. A participant noted to look at the schedules regarding the NPA splits since the code opening dates have changed.
111. A participant noted support for Concept #2A with 4 changes at a later opening date.
112. It was noted that none of the prior conference calls contained discussions regarding allocation of numbers.  
  
In response it was noted that the SNAC came to consensus on the code opening for 866 on July 29, 2000.
113. A participant noted that he would rather give the SMT more time to implement the 4 functional changes as reflected in Option 4 given there are enough resources in the pool.
114. A participant noted that the longer the delay of the 2<sup>nd</sup> code the staler the code opening. The participant stated a preference to open both codes within a short time frame. *If no consensus could be reached then it would make sense to open the second code at a later date to give marketing departments more time to go back and reeducate the public.*

### **Point Noted:**

115. It was asked if the SMT had to have buy in from all SCP owner/operators and in response it was noted that the SMT could move forward if commitment was given by the majority of SCP owner/operators.

### **Action Item #2 of the May 12 conference call:**

***Judy Cook, Sprint will draft a letter informing the FCC that the SNAC agreed to a July 29, 2000 code opening without the implementation of the "first-come, first-served" fix (Concept #2A) and present the draft at the OBF #70.***



### **Points Noted**

116. The SNAC held discussions regarding the letter draft to the FCC and the participants decided to not include a code opening date for 855 and discussions would continue during this session.
117. A participant noted that he wanted to finalize everything for the code opening of 866 before going ahead with the code opening date for 855.
118. The SMT noted that the fix of first-come, first-served is very important.
119. It was noted that the objective of the letter is to advise the FCC of a code opening for 866 on July 29, 2000 and that a date for code opening of 855 has not yet been set.
120. A participant noted her concern with the way the discussion was going. It was suggested to inform the FCC of a firm date for the code opening of 855 on July 29, 2000.
121. It was suggested to work on the letter later during the discussion on 855.
122. It was noted that the SNAC should show their concerns regarding the fix of first-come, first-served and take that into consideration for the code opening of 855 with the fix.

### **Action Item #3 of the May 12 conference call:**

***Megan Campbell, ATIS General Counsel, will contact Paul Hart, USTA and inform him of the SNAC's Agreement Reached #1 during this call. Megan will also inform Paul Hart that continuing discussions will take place during the OBF #70. Megan will ask Paul Hart if USTA could provide an answer regarding a two-week time frame of informing the RespOrgs prior to the scheduled June 14 (NSAC) meeting. The action item will be closed out on 5-23.***

**Points Noted:**

- 123. It was noted that the response from USTA was positive and a 2week time frame was ample notice to inform the industry of the code opening dates.
- 124. Megan Campbell, ATIS General Counsel, noted that she would notify Don Bender, USTA, after the SNAC came to consensus on the code opening dates.

**Agreement Reached:**

- 19. The SNAC agreed to keep Issue #1720 in initial closure pending the letter to the FCC.

**Point Noted:**

- 125. It was suggested to incorporate a suggested date by which the FCC should respond to the SNAC recommended dates by ordering DSMI to turn on the codes.

**Agreement Reached:**

- 126. The SNAC agreed to incorporate a a suggested date by which the FCC should respond to the SNAC recommended dates by ordering DSMI to turn on the codes.

**Points Noted:**

- 127. The committee worked on a re-wording of the SNAC letter to the FCC (see ***Attachment 11a***)

**Point Noted:**

- 128. A participant expressed concerns regarding the 60-day time span for the reservation period and also noted that at prior code openings the time span was 45 days.

**Agreements Reached:**

- 20. The SNAC reached consensus to a 60-day reservation period per code opening.
- 21. The SNAC reached consensus to request a response from the FCC by June 16, 2000.
- 22. The SNAC reached consensus to request expedited approval by the CLC and ATIS legal and after such approval is given to immediately forward the letter to the FCC.

**Point Noted:**

129. It was suggested to send out a CSB informing the industry of code opening dates. In response it was noted to wait until the letter has been sent to the FCC informing them of the code opening dates.

**Agreement Reached:**

23. The SNAC reached consensus to wait until the letter has been sent to the FCC informing them of the code opening dates before a CSB is sent to the industry.

**Action Items:**

12. Heike Martin will inform Anil Patel when the letter has been delivered to the FCC.
13. Matt Peacock will ask ATIS Legal to draft and mail letters to USTA, IAPP and ALTS informing them of code opening consensus dates.
14. ATIS will provide the bridge for the code opening on July 29, 2000 starting 11:50 a.m. Central time for 2 hours.

**Points Noted:**

130. It was noted that the section regarding the code opening will be incorporated in Issue #1727.
131. It was requested to work Issue #2060 now.

**Agreements Reached:**

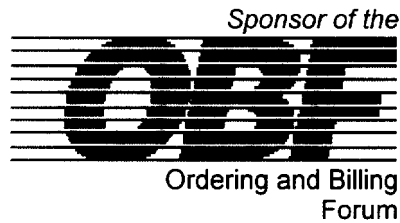
24. The SNAC reached consensus to amend the agenda and move forward with Issue #2060. (See page 43)
25. The SNAC came to consensus to leave Issues #1720 and #1727 in initial closure.

**Issue 1727 (formerly 1620): 855 Implementation**

Participants reviewed the status of the issue and reviewed open action items.

See Agreement Reached #25

## **APPENDIX 5**



A forum of the Carrier Liaison Committee

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June 5, 2000

L. Charles Keller  
Chief Network Services Division  
Common Carrier Bureau  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Washington, D.C. 20554

Re: 866/855 Easily Recognized Codes ("ERCs")

Dear Mr. Keller,

The purpose of this letter is to provide an updated status report on the recent work of the Ordering and Billing Forum's ("OBF") SMS/800 Number Administration Committee ("SNAC") with respect to the implementation of the 866/855 Easily Recognized Codes (ERCs) in support of Toll Free Services Applications.

In correspondence dated March 14, 2000, the SNAC had previously recommended that the 866 and 855 ERCs be delayed to allow an analysis of potential solutions associated with the design of the IMS queue and the first-come, first-served functionality of the reservation process. Since that time, the SNAC has reviewed several proposals from Telcordia. On May 8, 2000 the SNAC agreed on the implementation of a proposal with the three functional changes below.

1. Allow online to do a search and reserve in one request for one to ten specific or random numbers.
2. Move query and change requests from online and GUI to a different transaction, which uses a separate region for processing.
3. Unlock online and GUI terminal once reservation is in progress and numbers are locked.

The SNAC believes that in addition to fulfilling the first-come, first-served requirements, these changes will level the playing field between MGI and online/GUI users. Allowing time for the development and testing of this proposal, the earliest the 866 ERC could be opened is September 2, 2000.

The toll free exhaust projection has decreased by more than eight months since the SNAC agreed to delay the opening of the ERCs.

The current projected exhaust date is December 19, 2000. Although the SNAC would prefer to have the reservation functionality changes noted above in place prior to the next ERC opening, the Committee is concerned there is too great of a potential for the current toll free resource to exhaust before the implementation of the new reservation process.

Accordingly, the SNAC reached consensus on a May 12, 2000 full committee conference call to open the 866 ERC on July 29, 2000. In addition, the SNAC reached consensus to open the 855 ERC on November 18, 2000 after the implementation of the reservation functionality changes agreed to on November 4, 2000.

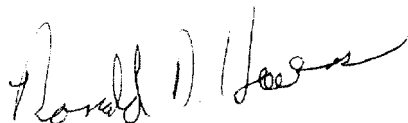
The SNAC will notify industry associations defined as the Independent Association of Payphone Providers (IAPP), Association for Local Telecommunications Services (ALTS), and United States Telephone Association, (USTA) of the consensus dates for implementation of 866 and 855 ERCs.

The SNAC would also like to restate their request for an extension of the reservation period. Due to public interest in new codes as well as potential for exhaust, it is anticipated that there will be pent up demand on the dates of the code openings. In anticipation of these needs, the SNAC is again requesting that the FCC issue an order to DSML (Database Service Management, Inc.) that extends the reservation period on an interim basis (as was previously ordered for 877 implementation) from 45 to 60 days. The extension of the reservation period for the 866 ERC opening would apply from July 29, 2000 through September 27, 2000. The extension of the reservation period for the 855 ERC opening would apply from November 18, 2000 through January 17, 2001.

The SNAC is requesting that the FCC respond at their earliest convenience but no later than June 16, 2000 as to whether or not they will support this request.

If you have any questions, please do not hesitate to call me at (913) 624-6881 or Megan Campbell, ATIS General Counsel at (202) 434-8847.

Sincerely,



Ronald D. Havens  
OBF Moderator

cc: Lawrence E. Strickling, Chief, Common Carrier Bureau  
Yog Varma, Deputy Chief, Common Carrier Bureau  
Les Selzer, FCC Economist  
Marty Schwimmer, FCC Senior Attorney  
Pat Parker, SNAC Co-Chair  
Matt Peacock, SNAC Co-Chair  
Megan Campbell, ATIS General Counsel  
Gwendolyn Shaw, ATIS OBF Director  
Stephanie Cowart, OBF Assistant Moderator